

# INTEGRATED MANAGEMENT POLICY

(ISO 9001 Gestió Qualitat – ISO 14001 Gestió Ambiental - ISO 45001 Gestió Seguretat i Salut en el treball)

TAG SYSTEMS is a company dedicated to the production, development and sale of bank and commercial identification cards, as well as the marketing of any type of physical medium that can be used as a means of identification and/or payment.

We are committed to ensuring that:

1. The health and well-being of people – of our staff and of all our collaborators.
2. Environmental protection - innovating and developing more sustainable products and processes.
3. Quality in our products and services and throughout the organization, using continuous improvement as the main tool.

We establish our integrated management policy based on the following commitments:

- Strengthen continuous improvement in all areas of company management. Maintain and improve the efficiency and effectiveness of the management systems implemented, including the requirements of the interested parties.
- Establish coherent objectives and periodic milestones, with the corresponding follow-up.
- Ensure the satisfaction of our customers, employees and collaborators, developing lasting and positive relationships, based on trust.
- Encourage our collaborators to provide their products and services in accordance with the provisions of this policy.
- Comply with current legislation and other applicable regulatory requirements.
- Ensure confidentiality and data protection.
- Identify possible risks and impacts for people and the environment, adapting activities and managing them in the best possible way.
- Protect the environment, preventing pollution in all the activities of the organization, developing criteria for purchasing, responsible consumption and circular economy, establishing measures to improve energy efficiency, mitigate climate change by reducing our carbon footprint.
- Reaffirm Corporate Social Responsibility, based on the Sustainable Development Goals, which guide the implementation of the United Nations 2030 Agenda, and the ten principles of the United Nations Global Compact, and work continuously to make them a reality, socially, economically and environmentally.
- Promote the training, information and development of all staff, as well as their participation, consultation and involvement in management, achieving high-level, balanced and diverse teams.
- Adapt the organisation to market changes and the group's strategy.
- Promote the digitization of business processes.
- Lead and motivate in order to achieve a good working environment, the commitment to continuous improvement of all the people who make up the human team of TAG SYSTEMS and the assumption of this policy.

Andorra la Vella, 31 de Març de 2023



Assumpció Majoral  
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